

Cisco Smartnet Hardware & Software			
Vendor	Part Number	Description	Qty

Cisco Smartnet 8x5xNBD			
Vendor	Part Number	Description	Qty
Cisco	CON-SNT-C2821VK9	CISCO2821-V/K9 Router	1
Cisco	CON-SNT-WS-C4506	WS-C4506 Switches	2
Cisco	CON-SNT-35H2IPC1	MCS-7835-H2-IPC1 CallManager 4.2 Servers	2
Cisco	CON-SNT-MCS7835E	MCS-7835-H2-ECS1 Unity 4.2 Server	1
Cisco	CON-SNT-356048PS	WS-C3560-48PS-S Switches	6
Cisco	CON-SNT-356024PS	WS-C3560-24PS-S Switches	8
Cisco	CON-SNT-C2811SRS	CISCO2811-SRST/K9 Routers	2
Cisco	CON-SNT-WC440410	AIR-WLC4404-100-K9 Wireless LAN Controller	1
Cisco	CON-SNT-AIRAPAK9	AIR-AP1242AG-A-K9 Wireless Access Points	18
Cisco	CON-SNT-PIX515EUR	PIX-515E-UR-BUN Firewalls	2
Cisco	CON-SNT-ATA186	8x5xNBD Svc, Cisco ATA 186 2-Port Adaptor, 600	2
Cisco	CON-SNT-C3550SMI	SMARTNET 8X5XNBD 24-10/100 inline pwr,2 GBIC prts:SMI	22
Cisco	CON-SNT-BR14110	SMARTNET 8X5XNBD Aironet 1410 Wireles	2
Cisco	CON-SNT-C3550-12G	8x5xNBD Svc, 10 GBIC ports and 2-10/100/1000BaseT por	2
Cisco	CON-SNT-AIR-BR350	8x5xNBD Svc, 350 Series 11Mbps: DSSS Bridge w/128-bit	2
Cisco Essential Software Support and Subscription			
Cisco	CON-ESW-CM7835H2	CM4.2-K9-7835-H2 CallManager 4.2 Server Software	2
Cisco	CON-ESW-VM4-300	UNITYV4-300USR Unity 4.2 Server Software	1
Cisco	UCSS-UCM	Top level SKU, Unified CallManager Software Subscription	1
Cisco	UCSS-UCM-1-100	UCSS for UCM for One Year - 100 users	1
Cisco	UCSS-UCM-1-10	UCSS for UCM for One Year - 10 users	5
Cisco	UCSS-UNITY	UCSS for Unity	1
Cisco	UCSS-UTY-VM-1-100	Unity UCSS VM User one year 100 pack	3

Microsoft Software Assurance for Windows Servers and Exchange Server			
Vendor	Part Number	Description	Qty

Microsoft Software Assurance - Microsoft Windows & Exchange Server			
Vendor	Part Number	Description	Qty
Microsoft	P73-00355	WINDOWS SERVER 2003 STD ACAD-6.0	10
Microsoft	R18-00202	WINDOWS SERVER 2003 DEVICE CAL-Academic OLP	300
Microsoft	312-02305	Microsoft Exchange Server Standard Edition - 1 server - EDU - Easy Open - Single Language	2
Microsoft	381-03318	Exchange Standard User CAL Software Assurance Only	300
Microsoft	381-03306	EXCHANGE STANDARD DEVICE CAL	300

Basic Maintenance and Support Services			
Vendor	Part Number	Description	Qty

		Basic maintenance and support of existing and new erate eligible Cisco network routing, switching, wireless, and voice infrastructure, and Dell servers. 288 hrs onsite support, 12 semi-monthly trips, 12 hours per trip, including travel time and per diem, and 112 hours of remote/urgent on-site support.	400
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Server and Network Maintenance Scope of Work

1. OVERVIEW.

- A. Provide maintenance and support services for E-rate eligible internal connections server and network equipment.
 - a. Basic maintenance and support for e-rate eligible network servers
 - b. Basic maintenance and support for e-rate eligible network equipment (routers, switching, firewalls, wireless)
 - c. Basic maintenance and support for e-rate eligible voice over IP equipment
 - d. Relocate and reconfigure equipment, as needed

2. MAINTENANCE AND SUPPORT OF SERVERS, NETWORK AND VOICE

- A. Servers, Network, Wireless, and Voice over IP Maintenance
 - a. (300) hours of support time to be used for both on-site and/or remote support
 - b. Hardware repair requires current manufacturer warranty.

3. SCHEDULE OF SERVICES.

- A. The hours of on site services will be from 8:00 AM to 5:00 PM, Monday through Friday excluding holidays and weekends.
- B. Non-emergency services are required to be scheduled a minimum of five (5) days in advance.
- C. After-hours services are available at the rate of 1.5 hours per work hour for work from Monday to Saturday, and 2.0 hours per work hour for work on Sundays and Holidays.